



Consolidated Edison Company  
of New York, Inc.  
4 Irving Place  
New York NY 10003  
conEd.com

Dear Steam Customer,

We are prepared for storms and want you to be ready too. While damaging storms can strike anytime, hurricane season runs from June 1 to November 30.

In case of a service outage or other emergency, we want to be able to contact you quickly. Please provide us with the name, phone number, and e-mail address of your emergency contact by calling 1-212-460-2011 or e-mailing [SteamSales@coned.com](mailto:SteamSales@coned.com).

You can prepare for hurricane season by:

**Knowing your risk:**

- Know your evacuation zone and risk of high winds and flooding. Visit [maps.nyc.gov/hurricane](http://maps.nyc.gov/hurricane).
- Learn more about hurricanes. Visit [nhc.noaa.gov](http://nhc.noaa.gov).

**Taking action:**

- Develop an emergency plan. Visit [ready.gov](http://ready.gov).
- Practice how and where you will evacuate if necessary.
- Post your plan where visitors can see it.
- Sign up for alerts from emergency-management officials. Visit [nyc.gov](http://nyc.gov) and click Notify NYC.
- Obtain a weather radio.
- Check the weather forecast regularly.

We want to help you be prepared and safe. If you have any questions, call us at 1-800-75-CONED (1-800-752-6633).

Sincerely,

A handwritten signature in blue ink, appearing to read 'Charles J. Viemeister'.

Charles J. Viemeister  
Manager, Steam Operations